



newblinds.co.uk

Warranty Loft Blinds

The scope our warranty for loft blinds purchased via our website, mail order, email or telephone is outlined below.

SCOPE OF WARRANTY	YEARS SINCE DATE OF PURCHASE		
	YEAR 1 (Limited and Standard Warranty Products)	YEAR 2 (Standard Warranty Products)	YEAR 3 (Standard Warranty Products)
Carriage (to and from Factory)	YES	NO	NO
Labour (assembly and repair)	YES	NO	NO
Replacement of Components (with like or similar parts)	YES	YES	YES
Replacement of Fabric (with like or similar fabric)	YES	NO	NO
Removal and Re- installation of Products	NO	NO	NO

PRODUCT or PRODUCT RANGE	WARRANTY OFFERED
Skylight	Standard Warranty
Skylight Plus Battery Solar Motor	Limited Warranty

Please note that all goods will be subject to returns and inspection process.

The warranty covers product faults only. Warranty expressly excludes damage relating to mis-use, incorrect customer installation and incorrect operation.

Repairs or replacement on out-of-warranty elements will be chargeable. We would advise of our inspection findings before we would proceed with any repairs work.

Claims on warranty must be made in writing to customer.services@newblinds.co.uk and must be accompanied with your original order confirmation email.